HP CX1 Self-Service System

Improving the checkout experience,
increasing productivity

The HP CX1 Self-Service System brings HP quality and a retail-hardened design to the self-service space with a range of compact, intuitive, and easy-to-use self checkout configurations designed for space-constrained retail environments and small retail departments. This system has everything the customer needs for a simple and efficient checkout experience.

Put your customers in control and keep them coming back

The HP CX1 Self-Service System enables a quick and easy checkout experience that allows customers to complete their transactions the way they prefer while enabling store employees to help customers on the store floor, where they can add more value and build rapport.

Easy for the customer to use

The HP CX1 Self-Service System features components designed for user comfort. Each user-interactive tool is placed so that customers do not have to move from a centralized position to complete their transactions. To help minimize clutter, customer receipts that are left behind automatically retract into the kiosk and are deposited into an internal bin.

Simple for the retailer to deploy and manage

The all-in-one compact form factor is ideal for environments that require retail readiness and a durable, modern design. Front access to all components and tool-less removal of select components make the units easy to service.

Choose the best product for your environment

The HP CX1 Self-Service System is available in a range of configurations to meet your specific store format and needs.

- Choice of cashless, cash acceptance or cash-dispensing models to facilitate cash-back feature.
- Choose a single-bag-platform with support for optional weight-based security to help ensure that the item scanned is the same item bagged.
- Choose no bagging for extremely space-constrained environments.
- Adjustable shelf to provide customers with a place to set additional items while conducting their transactions.
- Choose the software application that best meets your specific transaction needs.

Proven HP point of sale platform

The HP CX1 Self-Service System leverages the HP RP7 Retail System. This retail-ready, powerful platform provides peak performance and a durable, sealed touchscreen display that stands up to demanding retail environments.

Supported by the brand you trust

HP provides a standard one-year limited warranty on all hardware components[3]. For more information about the HP CX1 Self-Service System, please, visit www.hp.com/go/POS.

Interior components roll out for easy serviceability

The CX1 solution includes the HP RP7 All-in-One Retail System (optional payment terminal also shown is sold separately)

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SPECIFICATIONS

Operating system	Presintalled	
	Genuine Windows® Embedded POSReady 2009	
Processor [1]	Intel® Core™ i3-2120 (3.30 GHz, 3 MB cache, 2 cores) with Intel® HD Graphics 2000)	
Memory	2GB Non-ECC, DDR3 SDRAM, 1333 MHz, SODIMM	
Display	**Screen size**	15-inch diagonal display
	Touch technology	Flush-Glass Projected Capacitive
	Resolution [2]	1024 x 768
	Contrast ratio [2]	700:1
	Brightness [2]	350 cd/m^2
	Pixel pitch	0.297mm x 0.927mm
	Viewing angle	160° horizontally and 140° vertically
	Response rate [2]	25ms on/off
Cash Tendering	**Bill acceptors** (cash models)	Two U.S. currency denominations supported at a time
	Bill dispensers (cash models)	Two cassettes, 500 per cassette
Scanner	**1D/linear codes**	Auto discriminates all standard 1D codes including GS1DataBar linear codes
	2D codes	Aztec; Data Matrix; MaxiCode; QR Code
Self-retracting printer	**Printer features**	High speed (Up to 220mm/s), Reliable Guillotine Cutter, 2D Barcode Support
Security scale	**Scale capacity**	150/300 lb (68.04/136.08 kg)
	Graduation size	.01/.02 lb
	Auto-calibration	Yes
Power Requirements	110V – 120V AC @60Hz, 12 A max	
Uninterruptable Power Supply	Integrated 330W/550VA uninterruptable power supply and power conditioner	
Dimensions (L x W x H)	Models with single bag holder, 27.49" x 44.24" x48.81"	
	Models without single bag holder, 27.49" x 34.68" x48.81"	
	Shipping Dimensions: 40" x 48" x 57" (121.9 x 101.6 x 144.8 cm)	
Weight	Installed 315 lb (142.88 kg); Shipping 390 lb (176.9 kg) (varies by model)	
Warranty [3]	HP CX1 Self-Service Unit Chassis and included components: 1 year parts, 1 year labor, 1 year onsite service; Includes HP RP7 Retail System Model 7800: 3 years parts, 3 years labor, 3 years onsite service as listed on the serial number label affixed to the product	

1. Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. 64-bit computing on Intel® architecture requires a computer system with a processor, chipset, BIOS, operating system, device drivers, and applications enabled for Intel® 64 architecture. Processors will not operate (including 32-bit operation) without an Intel® 64 architecture-enabled BIOS. Performance will vary depending on your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
2. All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
3. Certain restrictions and exclusions apply. HP Care Pack Services extend service contracts beyond the standard warranties. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts from date of hardware purchase. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at www.hp.com/go/lookuptool. Additional HP Care Pack Services information by product is available at www.hp.com/hps/carepack.

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  - Hardware disposal
  - Auditing services

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- Dedicated, highly trained account managers are here to answer all your questions and provide top notch service.

Equipment rental services
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